



# morphy richards



## QUICKHEAT Rollable Warming Mat



Model No.

**430001**

# User Manual

Please read and keep these instructions for future use





## HEALTH AND SAFETY

The use of any electrical appliance requires the following common sense safety rules.

**Please read these instructions carefully before using the product.**

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised.
- Keep the appliance and its cord out of the reach of children less than 8 years.





## HEALTH AND SAFETY

- If the supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- This appliance is not intended to be operated on an extension cable or by means of an external timer or a separate remote control system.
- This appliance is intended for household use only. It is not suitable for use in staff kitchen areas in shops, offices and other commercial environments.





## HEALTH AND SAFETY

### LOCATION

- Do not use outdoors or in a bathroom.
- Always locate your appliance away from the edge of the worktop or table.
- Ensure that the appliance is used on a firm, flat, heat resistant surface. Do not use on carpet, towels, plastic or other surfaces that are not heat resistant.
- Do not use this product on metal countertops or surfaces as it will cause metal surfaces to heat up.
- When using this product, make sure it is fully unrolled. Do not turn on the power of the product when it is rolled up.
- Do not use the appliance outdoors or near water.
- **IMPORTANT: Do not use too close to curtains, draperies, walls, cupboards and other flammable materials.**

### MAINS CABLE

- The mains cable should reach from the socket to the appliance without straining the connections.
- Do not let the mains cable hang over the edge of the worktop or open space where a child could reach it.
- Do not let the cable run across a cooker or hot area which might damage the cable.

- Never leave the appliance connected to the socket outlet when not in use.

### PERSONAL SAFETY

- **WARNING! Do not touch hot parts during or after use.**
- To protect against the risk of electrical shock do not put the appliance in water or in any other liquid.
- Do not touch hot surfaces. Use oven gloves or a cloth when removing lids or handling hot containers.
- Extreme caution must be used when moving an appliance containing hot food.

### OTHER SAFETY CONSIDERATIONS

- Do not switch on the appliance when it is upside down or laid on it's side.
- Do not operate with a damaged cordset or after the appliance malfunctions or has been damaged in any manner.
- The use of attachments or tools not recommended by Morphy Richards may cause fire, electric shock or injury.
- Do not place on or near a hot gas or electric burner.



## HEALTH AND SAFETY

**PLEASE BE AWARE OF HOT SURFACES. HANDLE WITH CARE.**



**CAUTION!  
HOT  
SURFACE!**

### TREATING SCALDS

- Run cold water over the affected area immediately.
- Do not stop to remove clothing.
- Get medical help quickly.

## ELECTRICAL REQUIREMENTS

Check that the voltage on the rating plate of your appliance corresponds with your house electricity supply which must be A.C. (Alternating Current).

**WARNING: The plug removed from the mains lead, if severed, must be destroyed, as a plug with a bared flexible cord is hazardous if engaged into a live socket outlet.**

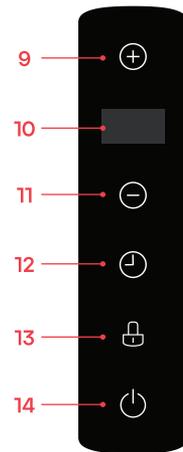
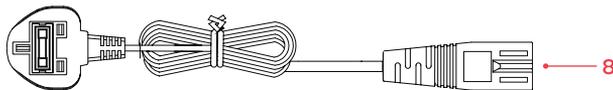
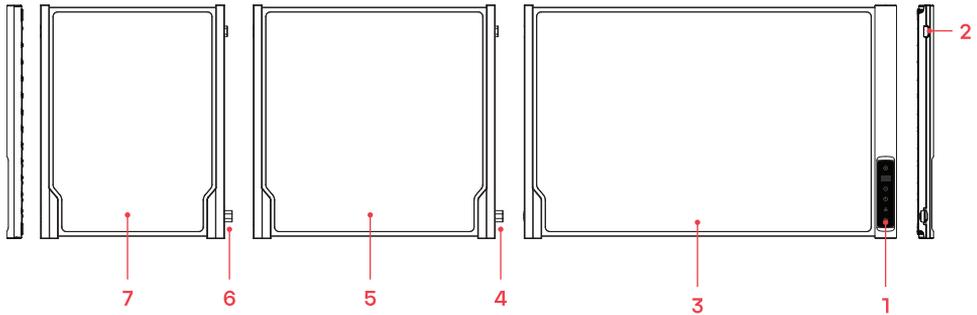
Should the fuse in the mains plug require changing, replace it with a fuse of the same rating as originally fitted.

The power consumption in standby is less than 0.5w.

**WARNING: This appliance must be earthed.**



## PRODUCT OVERVIEW



- |                       |                         |
|-----------------------|-------------------------|
| 1. Control Panel      | 8. Power cable          |
| 2. Power cable socket | 9. Increase button      |
| 3. Heating Mat A      | 10. Display             |
| 4. Connector A        | 11. Decrease button     |
| 5. Heating Mat B      | 12. Timer button        |
| 6. Connector B        | 13. Child lock button   |
| 7. Heating Mat C      | 14. Power On/Off button |

## BEFORE FIRST USE

**NOTE:** There may be a faint smell when using the Warming Mat/s for the first time but this is quite normal and will fade with use.

- Remove all packaging. Use a soft, warm damp cloth to clean the surface of the mats and dry thoroughly before use. (See the Care & Cleaning section of the manual).
- **DO NOT** immerse in water.





## LOCATION

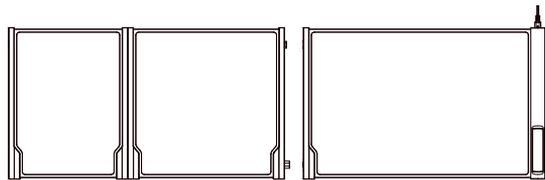
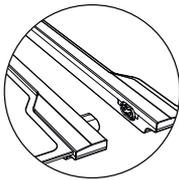
- Ensure that the appliance is used on a firm, flat, level, **heat resistant surface**.
- **DO NOT** use on carpet, towels, plastic or other surfaces that are not heat resistant.
- **DO NOT** use this product on metal countertops or surfaces as it will cause the metal surfaces to heat up.
- When using the product, make sure it is fully unrolled.
- **DO NOT** turn the power on when the mat is rolled up.

## USING YOUR WARMING MAT

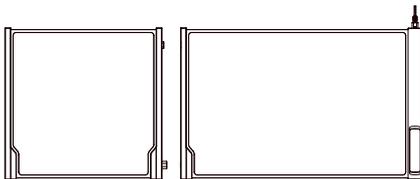
**IMPORTANT:** Food warmed on the tray **MUST** be pre-cooked and already piping hot as this appliance is not designed for heating from cold or frozen. Any meat dishes must be thoroughly cooked first. Do not place raw meat on the warming mat.

**Note:** It is recommended to pre-heat the warming mat/s before placing bowls, plates etc on them.

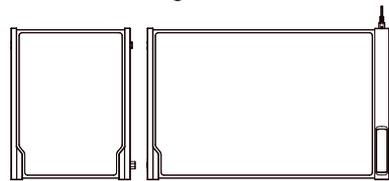
**Note:** If you need to increase the heating area you can connect the warming mats. See the diagrams below.



BC+A Heating Mat



B+A Heating Mat



C+A Heating Mat





## USING YOUR WARMING MAT

- Ensure that the bottom of the bowls, plates or pans are clean and free of any food before placing them on the mat/s.
- Attach the power cable into the power cable socket on the warming mat and plug into a power outlet.
- The control panel will 'beep' and the display shows 'OFF'. The warming mat is now in standby mode.
- Press the Power On/Off button  to turn on the warming mat.
- The default temperature setting is 100°C. Press the Increase  or Decrease  button to select the desired temperature (temperature range 40°C to 100°C).
- Press the Timer button  the display will show - - -, then press the Increase  or Decrease  button to adjust the duration 1H-2H-3H-4H-5H-6H-12H-24H-48H.
- Press the Power On/Off button  to turn off the product.

**Note:** The timer defaults to 3 hours if a time duration is not selected.

**CAUTION:** Do not touch the hot surfaces of the warming mat, use oven gloves or a cloth when removing any lids or handling hot food containers.

**Note:** Containers used must be able to withstand up to 100°C for extended periods. Most metal or ceramic containers will be suitable. Some plastic trays may be unsuitable for use with this appliance. Always check the label or information supplied with the plastic trays for temperature limits.



## CLEANING AND MAINTENANCE

**Important:** Unplug from the mains socket and allow to cool completely before cleaning or storing.

- Wipe the mats with only a soft, damp cloth and then allow to air dry thoroughly.
- Do not immerse the warming mat/s or its components in water or other liquids.
- To remove any sticky foods or oil that may have been spilt, use a soft, warm damp cloth and add a small amount of mild detergent to wipe it clean, do not use any harsh, corrosive chemicals or cleaners.
- Then wipe the mats with a clean, soft damp cloth and allow to air dry.

## STORAGE

**Caution:** Unplug from the mains socket and allow to cool completely before storing.

- Roll up each mat and secure with the storage straps, included.
- Place the mats and power cord in the storage bags. Store in a cool and dry place.



## TROUBLESHOOTING

Problem	Solution
<b>No power.</b>	Check the fuse and try a new fuse with the same rating.
	Try a different appliance in the socket as it may be the socket that is at fault.
	Check that the power cable is attached securely to the Warming Mat.
<b>Control panel buttons aren't operating.</b>	Check that the power cable is attached securely to the Warming Mat.
	The control panel may need cleaning, wipe the control panel with a soft, damp cloth and dry thoroughly.
<b>Warming mats B &amp; C aren't working.</b>	Check that the all the mat connectors are securely attached.
<b>Tripping electrics.</b>	Try using a different socket.
	Ensure there are no other appliances being used on the same set of sockets as the sandwich toaster.

## SPARE PARTS

Part Number	Description	Qty per Product	Key Number
32001	Power cable	1	8
32002	Storage bag with draw string for Warming Mat A	1	N/A
32003	Storage bag with draw string for Warming Mats B & C	2 (sold individually)	N/A





## CONTACT US

If you are having a problem with your appliance, please contact our Helpline, as we are more likely to be able to help than the store you purchased the item from. Please have the product name, model number and serial number to hand when you contact us to help us deal with your enquiry quicker.

email: [hello@morphyrichards.co.uk](mailto:hello@morphyrichards.co.uk)

[www.morphyrichards.co.uk](http://www.morphyrichards.co.uk)

## PRODUCT RECYCLING



For electrical products sold within the European Community, at the end of the electrical products useful life, it should not be disposed of with household waste.

Please recycle where facilities exist.

Check with your Local Authority or retailer for recycling advice in your country.



## REGISTERING YOUR 3 YEAR GUARANTEE

Your standard 2 year guarantee is extended for an additional 1 year when you register the product within 28 days of purchase with Morphy Richards. If you do not register the product with Morphy Richards within 28 days, your product is guaranteed for 2 years.



To validate your 3 year guarantee, scan the QR code or register online at [www.morphyrichards.co.uk](http://www.morphyrichards.co.uk)

N.B. Each qualifying product needs to be registered with Morphy Richards individually. Please note that the 2 year guarantee is only available in the UK. Please refer to the 2 year guarantee for more information.

### YOUR 2 YEAR GUARANTEE

It is important to retain the retailer's receipt as proof of purchase. Staple your receipt to the back cover for future reference.

Please quote the following information if the product develops a fault. These numbers can be found on the base of the product.

**Model no.**

**Serial no.**

All Morphy Richards products are individually tested before leaving the factory. In the unlikely event of any appliance proving to be faulty within 28 days of purchase, it should be returned to the place of purchase for it to be replaced. If the fault develops after 28 days and within 24 months of original purchase, you should contact the Helpline quoting Model number and Serial number on the product, or write to Morphy Richards at the address shown. You may be asked to return a copy of proof of purchase.

Subject to the exclusions set out below (see Exclusions), the faulty appliance will then be repaired or replaced as appropriate and dispatched usually within 7 working days of receipt.

If, for any reason, this item is replaced or repaired during the 2 year





## REGISTERING YOUR 3 YEAR GUARANTEE

guarantee period, the guarantee on the new item will be calculated from the original purchase date. Therefore it is vital to retain your original till receipt or invoice to indicate the date of initial purchase.

To qualify for the 2 year guarantee, the appliance must have been used according to the instructions supplied.

The appliance is intended for domestic use only. Misuse or use for commercial or any other purpose will render the guarantee invalid.

### Exclusions

Morphy Richards shall not be liable to replace or repair the goods under the terms of the guarantee where:

1. The fault has been caused or is attributable to accidental use, misuse, negligent use or used contrary to the manufacturer's recommendations or where the fault has been caused by power surges or damage caused in transit.
2. The appliance has been used on a voltage supply other than that stamped on the products.
3. Repairs have been attempted by persons other than our service staff (or authorised dealer).
4. The appliance has been used for hire purposes or non domestic use.
5. The appliance is second hand or refurbished.
6. Morphy Richards reserves the right not to carry out any type of servicing under the guarantee at its discretion.

This guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This guarantee is offered as an additional benefit and does not affect your statutory rights as a consumer. Morphy Richards products are intended for household use only. See usage limitations within the location safety instructions.

### Disclaimer

Morphy Richards has a policy of continuous improvement in product quality and design. The company, therefore reserves the right to change the specification of its models at any time.









WM430001MUK Rev1

# morphy richards



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[morphyrichards.co.uk](http://morphyrichards.co.uk)

**Morphy Richards**

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