



# morphy richards

3 Year  
Guarantee\*

\*Upon registering your product  
at [morphyrichards.co.uk](http://morphyrichards.co.uk)

1.8 Litre  
10 Cup Rice Cooker  
& Steamer



Model No.  
**471002**

## User Manual

Please read and keep these instructions for future use



## HEALTH AND SAFETY

The use of any electrical appliance requires the following common sense safety rules.

**Please read these instructions carefully before using the product.**

- **WARNING: Misuse of the appliance could cause personal injury.**
- **WARNING: The heating element surface may remain hot from residual heat after use.**
- This appliance can be used by children aged from 8 years and above if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved. Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised. Keep the appliance and its cord out of the reach of children aged less than 8 years.





## HEALTH AND SAFETY

- Appliances can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- This appliance is intended for household use only. It is not suitable for use in staff kitchen areas in shops, offices and other commercial environments.
- This appliance is not intended to be to be operated on an extension cable or by means of an external timer or separate remote control system.
- Never use your Rice Cooker without adding water, this could damage it.



## HEALTH AND SAFETY

### LOCATION

- Always locate your appliance away from the edge of the worktop.
- Do not use the appliance outdoors or near water.
- **IMPORTANT: Do not use close to curtains, draperies, walls, cupboards and other flammable materials.**
- Ensure the appliance is used on a firm, flat, heat resistant surface.
- **WARNING: Do not use underneath cupboards.**

### MAINS CABLE

- The mains cable should reach from the socket to the appliance without straining the connections.
- Do not let the mains cable hang over the edge of the worktop or open space where a child could reach it.
- Do not let the cable run across a cooker or hot area which might damage the cable.

- Never leave the appliance connected to the socket outlet when not in use.

### PERSONAL SAFETY

- **WARNING: Scalds may result from inappropriate use of the Rice Cooker. See instructions for use.**
- **WARNING: Do not touch the top of the appliance or other hot parts during or after use, use handles or knobs.**
- To protect against the risk of electrical shock do not put Main Unit in water or in any other liquid.
- Do not touch hot surfaces. Use oven gloves or a cloth when removing the lid or handling hot containers.
- Extreme caution must be used when moving an appliance containing hot food, water, or other hot liquids.
- Never add food or water directly into the main unit. Always add into cooking pot first.



## HEALTH AND SAFETY

### OTHER SAFETY CONSIDERATIONS

- Do not use the Rice Cooker for a purpose other than the one for which it is intended.
- Do not put the Rice Cooker into a heated oven.
- Do not use any part of this appliance in a microwave or on any heated surface.
- Never use the Rice Cooker for deep or shallow frying food.
- Never use the appliance to boil acid or alkaline foodstuffs.
- The use of sharp implements inside the Cooking Pot may damage the non-stick coating.
- Do not switch on the appliance when it is upside down or laid on its side.
- Do not operate with a damaged cable or plug or after the appliance malfunctions or has been damaged in any manner.
- Unplug from the socket when not in use, before putting on or taking off attachments, and before cleaning.

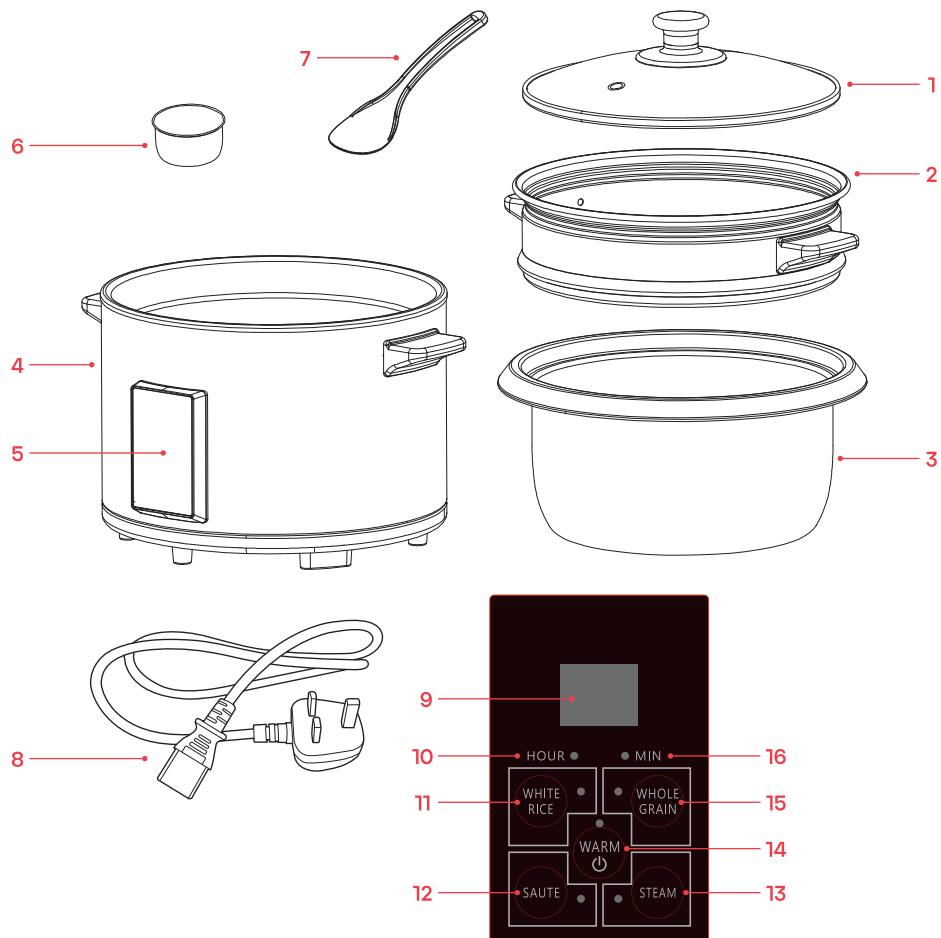
## ELECTRICAL DETAILS

- Check that the voltage on the rating plate of your appliance corresponds with your house electricity supply which must be A.C. (Alternating Current).
- Should the fuse in the plug require replacement, replace it with a fuse of the same rating as originally fitted.
- **WARNING: This appliance must be earthed.**
- **The power consumption in standby mode is 0.33W.**





## PRODUCT OVERVIEW



- 1. Glass lid
- 2. Steaming tray
- 3. Cooking pot
- 4. Main unit
- 5. Control panel
- 6. Measuring cup
- 7. Spatula
- 8. Power cable
- 9. Display
- 10. Hour indicator
- 11. White rice button with indicator
- 12. Sauté button with indicator
- 13. Steam button with indicator
- 14. Warm (Power On/Off) button with indicator
- 15. Whole grain rice button with indicator
- 16. Minute indicator



## BEFORE FIRST USE

Before using your rice cooker for the first time, wash and dry the cooking pot, glass lid, measuring cup, spatula and steaming tray.

- Be sure to keep the space between the cooking pot and the heating plate clean and free of water drops, dust, rice grains or any other foreign matter. If not, the cooker's performance will be affected and possibly the element could burn out.
- Place the rice cooker on a firm, flat, level and heat resistant surface.
- Do not allow the Cooking Pot to slant in the main unit, or the base will not be in full contact with the heating plate and the element may burn out.

**Note: Do not switch the power on until you are ready to cook.**

## MODEST

**Warm:** The **WARM** button is used to power the rice cooker on and off.

When using the White Rice or Whole Grain program the rice cooker automatically switches to Warm when the rice is cooked

The **WARM** button can be pressed at any time to cancel the program being used.

**White Rice:** Use to cook white rice for a preprogrammed cook time of 45 minutes.

**Whole Grain Rice:** Use to cook brown rice or other grains (any other than white rice) for a pre-programmed cook time of 60 minutes.

**Steam:** Use to steam food for up to 60 minutes. Default time is 10 minutes.

**Sauté:** Use to sauté food for up to 60 minutes. Default time is 30 minutes.



## COOKING RICE

**Note:** For **WHITE RICE** and **WHOLE GRAIN** programs, the rice cooker will adjust cooking time throughout the cooking cycle based on the amount of rice and moisture in the cooking pot.

**Note:** You may notice the rice cooker pauses the time or significantly decreases cooking time as the moisture content changes.

- Use the measuring cup provided to measure the rice, filling level to the top. As a guide, one cup of rice is sufficient for one person, but this will vary according to individual taste.
- Thoroughly wash the rice in a separate bowl with several changes of water and drain. Failure to do so may cause poor results and/or a build-up of steam within the rice cooker.

**Note:** Do not wash the rice in the Cooking Pot as it may cause damage.

- Transfer the rice to the Cooking Pot and level the surface. The markings on the inside of the bowl are for measuring the amount of water and are given in litres and cups. Add cold water to the corresponding level marked on the inside of the bowl. For example, to cook 6 cups of rice, place the washed rice into the Cooking Pot and then fill with water up to the six cup level.

**Note:** Minimum capacity is 1 cup; maximum is 10 cups.

**Note:** After the rice cooker is powered on, the control panel lights will flash for a few seconds, if no programme is selected it will switch off. To re-activate the Rice Cooker press the **WARM** button again.

- Place the Cooking Pot into the main unit ensuring that there is no rice or any moisture on the outside of the bowl.
- Cover with the Glass Lid, ensuring that the vent hole in the lid is located away from you.



## COOKING RICE

- Attach the power cable to the Rice Cooker and plug into the mains power supply.
- Press the **WARM** button to turn on the appliance, the indicator lights will flash.
- Press the **WHITE RICE** or **WHOLE GRAIN** Button. The indicator light will illuminate on the button of the program selected.

**Note:** Make sure the bottom of cooking pot is not bent or warped, or it will not conduct heat correctly.

- At the end of the cooking period the Rice Cooker switches to Warm mode, which will last up to 12 hours before it automatically turns off.
- Carefully lift the lid, angling it away from you and allow any condensation to drip into the rice cooker. Use the spatula to fluff up the rice.
- Food left to keep warm should not be allowed to dry out and should be stirred occasionally otherwise it may burn and stick to the bowl.
- If the Warm mode is not required, press the **WARM** button to cancel the programme and unplug the rice cooker.

**Note:** Do not keep rice warm for more than 12 hours. It is recommended to consume the rice within a twelve-hour period.

**Note:** For the best results, we recommend allowing the cooked rice to sit for 15 minutes before stirring or removing from the cooking pot. This allows the steam to finish the cooking process.



## COOKING RICE

### Tips for best cooking results

- You may find that for your own personal taste you need to slightly adjust the amount of water added. For a softer rice, add a little more water and for a firmer rice a little less water.
- The cooking times may vary according to the quantity and type of rice cooked.
- A thin crust of rice may form on the base, particularly when cooking Italian or easy cook type rice, or when cooking smaller quantities. Wiping half a teaspoon of oil over the base may help reduce this forming, but this occurrence is not always preventable.

## SAUTÉ

- Place the cooking pot into the main unit.

**Note:** Make sure bottom of cooking pot is not bent or warped, or it will not conduct heat correctly.

- Connect the appliance to the outlet and press the **WARM** button to turn on the appliance.
- Add oil and/or butter into the cooking pot.
- Press the **SAUTÉ** button, '30' will flash on the display for approximately 3 seconds, the Sauté time can be extended up to 60 minutes by repeatedly pressing or holding down the **SAUTÉ** button.
- On will illuminate on the display panel while the appliance is pre-heating.
- When the appliance is ready to sauté the number of 'cooking' minutes will illuminate on the display panel.



## SAUTÉ

- Add your ingredients into the cooking pot. Using a wooden or plastic utensil, stir until the ingredients are cooked to your desired texture.
- The **SAUTÉ** program will turn off automatically when the timer reaches zero.

**Note:** To cancel the **SAUTÉ** programme at any time during cooking, press the **WARM** button.

**Note:** 30 minutes is the default time for the Sauté mode.

## STEAM

**Note:** The default steaming time is 10 minutes. The time can be extended up to 60 minutes by repeatedly pressing or holding down the **STEAM** button.

- Fill the Cooking Pot with water to around the 6 cup marker and place into the main unit.
- Connect the appliance to the outlet and press the **WARM** button to turn on the appliance.
- Press the **STEAM** button, '10' will flash on the display for approximately 3 seconds, the Steam time can be extended up to 60 minutes by repeatedly pressing or holding down the **STEAM** button.
- Place the Steaming Tray onto the Cooking Pot and add the food to the Steaming Tray and cover with the lid.
- On will illuminate on the display panel while the appliance is pre-heating.
- When the appliance is ready to steam the number of 'cooking' minutes will illuminate on the display panel.



## STEAM

- The **STEAM** program will turn off automatically when the timer reaches zero.
- Carefully lift the lid, angling it away from you, to release the steam safely and remove the food.

**Note:** 10 minutes is the default time for the Steam mode.

**WARNING: DO NOT** attempt to lift or move the steaming tray while it's hot. Remove the food from the Steaming Tray with a spoon or tongs. Steam can burn. Allow the rice cooker to cool thoroughly before removing the steaming tray from the main unit.

**Important: DO NOT** allow the rice cooker to boil dry. If it does boil dry, the remaining minutes will flash on the display and a beep heard every few seconds. Add cold water to the cooking pot, the display will stop flashing and the beep will stop after approximately 1 minute. The appliance will return to standby.

Start the steaming programme again if food is not already cooked to your liking.



## CARE AND CLEANING

Before cleaning, switch the appliance off, unplug it and allow to cool thoroughly.

- Wash the bowl and lid in warm soapy water and dry well.
- Wipe the main unit with a damp cloth. Do not use any abrasive or solvent-based cleaner.
- If food has stuck to the bottom of the bowl, fill it with hot soapy water and allow it to soak for a while before washing it.
- **DO NOT** immerse the main unit in water or pour water into it.
- Ensure the area between the main unit and the bowl is always clean and free from any rice or particles etc. This is important to ensure proper contact between the two.

**Important:** The Glass Lid and Steaming Tray are dishwasher safe; all other accessories must be hand washed.

### Taking care of the Cooking Pot

- Always use a plastic or wooden spoon to avoid damaging the non-stick coating.



## TROUBLESHOOTING

Problem	Solution
No power or not heating up.	Check the fuse and try a new fuse with the same rating.
	Try a different appliance in the socket as it may be the socket that is at fault.
A crust has formed on the bottom of the bowl.	Stir the rice occasionally during the keep warm cycle to avoid a crust forming.
The lid is rising while cooking.	It is normal for water to collect and bubble and the lid to rise while cooking.

## SPARES

Part Number	Description	Qty Per Product	Features Key Number
09086	Cooking Pot	1	3
09087	Glass lid with knob	1	1
09088	Steaming Tray	1	2
09068	Measuring Cup	1	3
09072	Spoon	1	7
09089	Power Cable	1	8



## CONTACT US

If you are having a problem with your appliance, please contact our Helpline, as we are more likely to be able to help than the store you purchased the item from. Please have the product name, model number and serial number to hand when you contact us to help us deal with your enquiry quicker.

email: [hello@morphyrichards.co.uk](mailto:hello@morphyrichards.co.uk)

[www.morphyrichards.co.uk](http://www.morphyrichards.co.uk)

## PRODUCT RECYCLING



For electrical products sold within the European Community, at the end of the electrical products useful life, it should not be disposed of with household waste.

Please recycle where facilities exist.

Check with your Local Authority or retailer for recycling advice in your country.



## REGISTERING YOUR 3 YEAR GUARANTEE

Your standard 2 year guarantee is extended for an additional 1 year when you register the product within 28 days of purchase with Morphy Richards. If you do not register the product with Morphy Richards within 28 days, your product is guaranteed for 2 years.



**To validate your 3 year guarantee,  
scan the QR code or register online  
at [www.morphyrichards.co.uk](http://www.morphyrichards.co.uk)**

N.B. Each qualifying product needs to be registered with Morphy Richards individually. Please note that the 2 year guarantee is only available in the UK. Please refer to the 2 year guarantee for more information.

## YOUR 2 YEAR GUARANTEE

It is important to retain the retailer's receipt as proof of purchase. Staple your receipt to the back cover for future reference.

Please quote the following information if the product develops a fault. These numbers can be found on the base of the product.

**Model no.**

**Serial no.**

All Morphy Richards products are individually tested before leaving the factory. In the unlikely event of any appliance proving to be faulty within 28 days of purchase, it should be returned to the place of purchase for it to be replaced. If the fault develops after 28 days and within 24 months of original purchase, you should contact the Helpline quoting Model number and Serial number on the product, or write to Morphy Richards at the address shown. You may be asked to return a copy of proof of purchase.

Subject to the exclusions set out on the next page (see Exclusions), the faulty appliance will then be repaired or replaced as appropriate and dispatched usually within 7 working days of receipt.

If, for any reason, this item is replaced or repaired during the 2 year



## REGISTERING YOUR 3 YEAR GUARANTEE

guarantee period, the guarantee on the new item will be calculated from the original purchase date. Therefore it is vital to retain your original till receipt or invoice to indicate the date of initial purchase.

To qualify for the 2 year guarantee, the appliance must have been used according to the instructions supplied.

The appliance is intended for domestic use only. Misuse or use for commercial or any other purpose will render the guarantee invalid.

### **Exclusions**

Morphy Richards shall not be liable to replace or repair the goods under the terms of the guarantee where:

1. The fault has been caused or is attributable to accidental use, misuse, negligent use or used contrary to the manufacturer's recommendations or where the fault has been caused by power surges or damage caused in transit.
2. The appliance has been used on a voltage supply other than that stamped on the products.
3. Repairs have been attempted by persons other than our service staff (or authorised dealer).
4. The appliance has been used for hire purposes or non domestic use.
5. The appliance is second hand or refurbished.
6. Morphy Richards reserves the right not to carry out any type of servicing under the guarantee at its discretion.

This guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This guarantee is offered as an additional benefit and does not affect your statutory rights as a consumer. Morphy Richards products are intended for household use only. See usage limitations within the location safety instructions.

### **Disclaimer**

Morphy Richards has a policy of continuous improvement in product quality and design. The company, therefore reserves the right to change the specification of its models at any time.



## NOTES





## NOTES



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