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HFATFI UX

# 2kW Digital Convector Heater



Model No.

825702

# **User Manual**

Please read and keep these instructions for future use This product is only suitable for well insulated spaces or occasional use.

AT825702MUK Rev1 IM.v1.indd 1 02/07/2025 12:22

The use of any electrical appliance requires the following common sense safety rules.

# Please read these instructions carefully before using the product.

- WARNING: Disconnect from the mains supply before carrying out any routine maintenance.
- WARNING: Misuse of the appliance could cause personal injury.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children unless they are older than 8 years and supervised.
- Keep the appliance and its cord out of reach of children less than 8 years.



- If the supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not use the appliance near or below combustible material such as curtains.
- This appliance is not intended to be operated on an extension cable or by means of an external timer or separate remote control system.
- This appliance is intended for household use only. It is not suitable for use in staff kitchen areas in shops, offices and other commercial environments.
- WARNING: Some parts of this product can become very hot and cause burns.
   Particular attention has to be given where children and vulnerable people are present.



#### **MAINS CABLE**

- Do not let the mains cable run across an open space e.g. between a low socket and a table.
- Do not place the extension cord in a position where it can be pulled by children or animals or tripped over.
- The mains cable should reach from the socket to the product without straining the connections.

#### OTHER SAFETY CONSIDERATIONS

- · Only use for its intended purpose.
- It is strictly forbidden to insert foreign objects such as wooden and metal sticks into the heater.
- Do not spray insecticides or flammable sprays around the product.

#### **PERSONAL SAFETY**

- Do watch your appliance during use.
- Do not touch the mains cable or plug with wet hands.
- Do not pull the mains cable when unplugging.
- Keep hands, hair and clothing away from the appliance while in operation, to prevent personal injury and/or damage to the appliance.
- In the unlikely event technical problems develop, stop using the

- product immediately and seek advice from the manufacturer.
- Do not use this heater in the immediate surroundings of a bath, a shower or a swimming pool.
- It is strictly forbidden to insert foreign objects such as wooden and metal sticks into the air inlet and outlet.
- Do not spray insecticides or flammable sprays around the product.
- WARNING: Do not touch hot parts during or after use, use the handle.
- WARNING: Do not wrap the cable around the main body of the appliance during or after use.

#### **LOCATION**

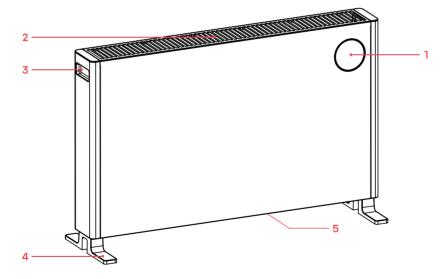
- To reduce the risk of fire, keep textiles, curtains, or any other flammable material a minimum distance of 1 m from the appliance.
- Do not cover or place any objects on the heater.
- The heater must not be located directly below a socket outlet.
- WARNING: Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

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#### **ELECTRICAL DETAILS**

- Make sure that the power voltage used is consistent with the voltage specified on the rating plate of the device.
- Should the fuse in the mains plug require changing, replace it with one of the same rating as originally fitted.
- The power consumption in off mode into which the equipment is switched automatically is 0.23W. When the appliance is not working, it enters the off mode immediately (0 min).
- WARNING: This appliance must be earthed.

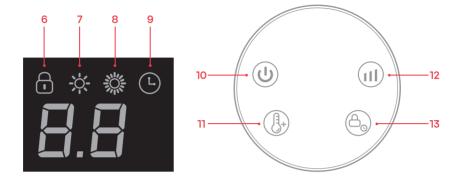
#### PRODUCT OVERVIEW

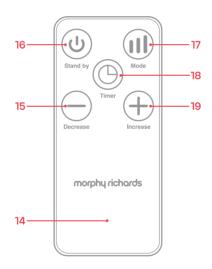


- 1. Display/Control Panel
- 2. Air Outlet
- 3. Handle
- 4. Feet
- 5. Air Inlet

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### **OPERATING AND DISPLAY PANELS**





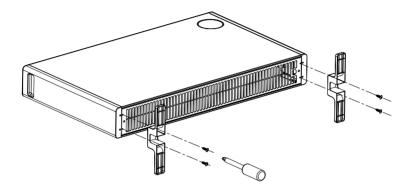
- 6 Child Lock Button Display
- 7. Low Temperature Mode Display
- 8. High Temperature Mode Display
- 9. Timer Display
- 10. Power On/Off Button
- 11. Temperature Increase Button
- 12. Temperature Mode Button
- 13. Timer and Child Lock Button

- 14. Remote Control
- 15. Remote Control Temperature and Time Decrease Button
- 16. Remote Control Power On/Off Button
- 17. Remote Control Temperature Mode Button
- 18. Remote Control Timer Button
- 19. Remote Control Temperature and Time Increase Button

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## BEFORE FIRST USE

- Unpack the heater and accessories. Lay the heater on its side.
- Place the 2 feet under the base. Secure the feet by screwing the screws inside the feet. Then stand the heater upright.







#### **USING YOUR HEATER**

WARNING: Do not cover or place any objects on the heater. Keep textiles, curtains, or any other flammable material a minimum distance of 1 metre from the heater

- Place the heater in an upright position on a flat, level, stable, heatresistant surface. It is equipped with an anti-tip switch which cuts off the heater in the event of it tipping over and if it is not placed on a stable surface. Operating the heater in any other position could cause a hazard.
- Plug into a mains outlet. Always ensure the mains cable is fully unwound when the heater is in use.
- The heater will enter standby mode and -- will illuminate on the display panel.
- Press the Power On/Off button (1) the default start-up temperature is 23°C and indicates the ambient temperature on the display panel.
- Press the Mode button (II) to select the temperature mode.
- Low mode or High mode ...
- Press the temperature increase button (3) to adjust the temperature. When the required temperature is selected the display panel will flash for 3 seconds and return to the ambient temperature on the display panel, it will increase as the room temperature increases.
- To set the countdown timer, press the timer/child lock button the display panel will flash 00, continue to press the timer/child lock button until the required countdown time is reached, the display panel will flash for 3 seconds before reverting to the ambient room temperature, (maximum duration that can be set is 24 hours).

To set the child lock, press and hold the timer/child lock button 🕒 for 3 seconds. The child lock icon will light up on the display panel.





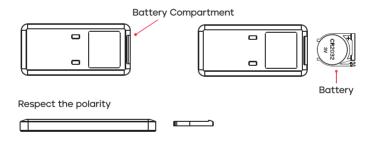
#### **USING YOUR HEATER**

**Note:** While the child lock function is set the only button that will operate is the Power On/Off button.

• To cancel the child lock function press and hold the timer/child lock button 🕒 for 3 seconds.

#### USING THE REMOTE CONTROL

- The remote control works with 1 button cell battery CR2025, 3 volts. Used batteries should be disposed of safely.
- · Open the battery cover at the bottom of the remote control,
- Check the polarity of the battery and install it into the battery cover.
- · Refit the battery cover on to the remote control.



#### **MATTERY WARNING**

KEEP OUT OF REACH OF CHILDREN Swallowing can lead to chemical burns, perforation of soft tissue, and death. Severe burns can occur with in 2 hours of ingestion. Seek medical attention immediately.





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#### USING THE REMOTE CONTROL

- Press the Power On/Off button (b) the default start-up temperature is 23°C.
- Press the Mode button (11) to select the temperature mode. Low mode - or High mode ...
- Press the 

  or 

  to decrease or increase the temperature.
- Press the timer button (a) to enter the countdown timer function, press the (a) or (b) button to adjust time required (maximum duration that can be set is 24 hours), the display panel will flash for 3 seconds as confirmation, the timer icon (b) will illuminate on the display panel.

#### OTHER FUNCTIONS

#### **Tip-over protection**

- This heater is protected with a safety switch that turns off the appliance automatically if the heater falls over or is at an excessive angle from upright. This helps to prevent accidents.
- The heater will resume operation when it is returned to an upright position.

#### **Overheat protection**

• This heater is protected with an overheat protection function. It will switch off the appliance automatically in case of severe overheating. Should this happen, unplug the appliance, wait about 15 minutes for it to cool and remove any possible cause of overheating, eg. something is covering the heater. Check for damage to the appliance, the cord and the plug. If there is no damage, plug the unit back in and switch it on as described above.



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- Before cleaning and maintaining, the heater MUST be switched off and the plug disconnected from the mains outlet.
- To clean the outer surface of the heater, use a lightly damp cloth.
   Then, dry it thoroughly with a soft, dry cloth before using it again.
- Do not use cleaning or chemical products of any kind. Do not let water enter the openings on the heater. Do not use wax or products that create a shine as they can react to heat and cause discolouration.
- If the appliance is not being used for prolonged periods, ensure that it is unplugged from the socket and store in its packaging.

Item	Symbol	Value	Unit
Heat output			
Nominal heat output	Pnom	1,900	kW
Minimum heat output (Indicative)	Pmin	1,000	kW
Maximum continuous heat output	Pmax,c	1,900	kW
Power consumption			
In off mode	Ро	N/A	W
In standby mode	Psm	0,21	W
In idle mode	Pidle	0,29	W
In network standby	Pnsm	N/A	W
Standby mode with display information or status			No
Seasonal space heating energy efficiency in active mode	ηs,on	91,5	%

Item	Unit			
Type of heat output/room temperature control (select one)				
Single stage heat output and no room temperature control	[no]			
Two or more manual stages, no room temperature control	[no]			
With mechanic thermostat room temperature control	[no]			
With electronic room temperature control	[yes]			
Electronic room temperature control plus day timer	[no]			
Electronic room temperature control plus week timer	[no]			
Other control options (multiple selections possible)				
Room temperature control, with presence detection	[no]			
Room temperature control, with open window detection	[no]			
Distance control option	[no]			
Adaptive start control	[no]			
Working time limitation	[yes]			
Black bulb sensor	[no]			
Self-learning functionality	[no]			
Control accuracy	[no]			





## TROUBLESHOOTING

Problem	Solution	
No power or not switching on.	Check the fuse and try a new fuse with the same rating.	
	Try a different appliance in the socket as it may be the socket that is at fault.	
Burning smell.	Check the heater is free from dust etc. Turn off the heater and allow to cool thoroughly. Follow the instructions in the Care and Cleaning section to clean the heater and filters.	
	Ensure textiles, curtains, or any other flammable material is a minimum distance of 1 metre from the heater.	
Remote Control not working.	Change the battery. Type CR2025.	
Tripping Electrics.	Try using a different socket.	
	Ensure there are no other appliances being used on the same set of sockets as the heater.	

# SPARES

Part Number	Description	Qty Per Product	Features Key Number
33023	Remote Control	1	14





### **CONTACT US**

If you are having a problem with your appliance, please contact our Helpline, as we are more likely to be able to help than the store you purchased the item from. Please have the product name, model number and serial number to hand when you contact us to help us deal with your enquiry quicker.

email: hello@morphyrichards.co.uk

www.morphyrichards.co.uk

#### PRODUCT RECYCLING



For electrical products sold within the European Community, at the end of the electrical products useful life, it should not be disposed of with household waste.

Please recycle where facilities exist.



Check with your Local Authority or retailer for recycling advice in your country.





#### **REGISTERING YOUR 3 YEAR GUARANTEE**

Your standard 2 year guarantee is extended for an additional 1 year when you register the product within 28 days of purchase with Morphy Richards. If you do not register the product with Morphy Richards within 28 days, your product is guaranteed for 2 years.



To validate your 3 year guarantee, scan the QR code or register online at www.morphyrichards.co.uk

N.B. Each qualifying product needs to be registered with Morphy Richards individually. Please note that the 2 year guarantee is only available in the UK. Please refer to the 2 year guarantee for more information.

#### **YOUR 2 YEAR GUARANTEE**

It is important to retain the retailer's receipt as proof of purchase. Staple your receipt to the back cover for future reference.

Please quote the following information if the product develops a fault. These numbers can be found on the base of the product.

#### Model no.

#### Serial no.

All Morphy Richards products are individually tested before leaving the factory. In the unlikely event of any appliance proving to be faulty within 28 days of purchase, it should be returned to the place of purchase for it to be replaced. If the fault develops after 28 days and within 24 months of original purchase, you should contact the Helpline quoting Model number and Serial number on the product, or write to Morphy Richards at the address shown. You may be asked to return a copy of proof of purchase.

Subject to the exclusions set out on the next page (see Exclusions), the faulty appliance will then be repaired or replaced as appropriate and dispatched usually within 7 working days of receipt.

If, for any reason, this item is replaced or repaired during the 2 year

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#### **REGISTERING YOUR 3 YEAR GUARANTEE**

guarantee period, the guarantee on the new item will be calculated from the original purchase date. Therefore it is vital to retain your original till receipt or invoice to indicate the date of initial purchase.

To qualify for the 2 year guarantee, the appliance must have been used according to the instructions supplied.

The appliance is intended for domestic use only. Misuse or use for commercial or any other purpose will render the guarantee invalid.

#### **Exclusions**

Morphy Richards shall not be liable to replace or repair the goods under the terms of the guarantee where:

- The fault has been caused or is attributable to accidental use, misuse, negligent use or used contrary to the manufacturer's recommendations or where the fault has been caused by power surges or damage caused in transit.
- 2. The appliance has been used on a voltage supply other than that stamped on the products.
- 3. Repairs have been attempted by persons other than our service staff (or authorised dealer).
- 4. The appliance has been used for hire purposes or non domestic use.
- 5. The appliance is second hand or refurbished.
- 6. Morphy Richards reserves the right not to carry out any type of servicing under the guarantee at its discretion.

This guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This guarantee is offered as an additional benefit and does not affect your statutory rights as a consumer. Morphy Richards products are intended for household use only. See usage limitations within the location safety instructions.

#### **Disclaimer**

Morphy Richards has a policy of continuous improvement in product quality and design. The company, therefore reserves the right to change the specification of its models at any time.

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